

# Don't Just Take Our Word for It!

#### Cait DiVincenzo Salem, NH

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Positive: Professionalism, Quality, Responsiveness

I cannot say enough good things about this company. I started my research on in ground pools 3+ years ago and D & P Pools exceeded my expectations. Everyone was beyond professional, friendly and highly knowledgeable about the industry. Matt, Rick and the team answered all and any questions I had in a very timely manner (and there were A LOT!). There was (and is) a lot of uncertainty in the pool industry now with so many supply issues and D & P Pools was absolutely wonderful throughout the whole process.

## Al Heuer Bedford, NH



Excellent experience with a 36-foot-long fiberglass pool install. Challenging site, typically NH landscape. But the head pool installer Rick and his team delivered above and beyond. Despite my OCD nature, they were very polite and respectful to any input. End product is phenomenal and finished in a timely fashion for the family to enjoy the summer. Art is their sales rep who has been always available throughout for questions and advice even on weekends. This has been invaluable given the complexity of the project. Overall, very satisfied with the entire process and their team.

## Earth, Stone, & Water LLC Exeter, NH & North Reading, MA

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Positive: Professionalism, Punctuality, Quality, Responsiveness

Well, you can stop searching for the correct pool company... you found them! Unbelievable service from beginning to end. When you're digging a hole this size you never know what you will find beneath... well how about a buried set of concrete stairs and an abandoned drywell! Rick looked at me and said "no problem" and simply removed them and kept on working. No extra charge or anything. From the excavation to the crane, all the way to the final details at the end, nothing was skipped. Rick and gang continue to answer my questions even several months later. Any problem that arises, they hammer through, find a cost-effective solution and move on.What a positive experience. I truly feel blessed not only to have a pool, but to work with such a hassle-free company. I am a landscaper who has built many many pool surrounds, which means I have seen many other pool companies in action. These other companies should not even be in business, they should let rick and gang do their thing!

### Michael DeMellia Haverhill, MA

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Positive: Professionalism, Punctuality, Quality, Responsiveness, Value

We used D&P Pools for our long-planned pool installation. From the very beginning D&P provided us with service and advice that made us feel confident that we had chosen the right company for this ambitious project. We worked together to choose the right size and type of pool, as well as the layout for our property. They provided excellent advice on which types of equipment to install that matched our desire for easy maintenance and extended use of our fiberglass pool. I've managed plenty of projects as part of my job, and observing the installation I was very impressed by the skill and obvious depth of knowledge of D&P's construction team. All along the process, the staff at the main office kept us informed about next steps and the progress of the project. As many of our neighbors do, we plan to use the service arm of D&P for maintenance, winterization and water analysis. I'd be glad to recommend D&P to anyone planning a job that requires so much planning, communication and service.



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#### Comet AutoSales Hooksett, NH

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Positive: Professionalism, Punctuality, Quality, Responsiveness, Value

Pat and Rick are the best in the business. From start to finish - I could not have drawn up the experience of purchasing an in-ground fiberglass pool any better. These guys know what they're doing and I will continue to recommend their expertise as it is clearly second to none. My family and I thank you!!

## Mary McLaughlin Methuen, MA

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I cannot thank Pat and his team enough for making this project so easy. Step by step with total transparency. I can't say enough positive things about this company. Five stars are not enough. These guys are true professionals. Pat and his team made this whole experience sooo easy. Held our hand step by step. There were no surprises. If you want honesty, good price and follow through, you need to call Pat. You will not be disappointed.

## Kristin Larrabee Greenland, NH

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Positive: Professionalism, Punctuality, Quality, Responsiveness, Value

From the moment I contacted them via email to even begin a conversation about the possibility of a pool in our yard, to the very last piece of closing the pool this first summer- they have been absolutely amazing and responsive in the most impressive and timely manner. Every person from Matt to the Owner, Pat and everyone in between was professional, kind and upfront and honest. There were no surprises, we were treated with respect, and constantly informed. The quality of service and equipment is second to none, just like the service and employees! Would recommend them not only for pools, but anything that they sell or repair.

## Jeff Richard Newton, NH

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Positive: Professionalism, Punctuality, Quality, Responsiveness, Value

We used EZ Test Pools to install an in-ground fiberglass pool. The entire team is amazing and we couldn't be happier. The whole process, from early conversations about which model fiberglass pool was right for us, to the install process, and to "pool school" was seamless. The entire crew was extremely knowledgeable and professional and never left a single piece of trash out. They always showed up on time and took the time to explain the entire process. EZ Test Pools did exactly as promised and then some! They far exceeded our expectations. If you are considering installing a pool, look no further, this is the company you want to partner with. To top it off, I have never dealt with a more responsive company. Any and all questions were always answered right away. Truly a great experience over all.

## Laura Levesque Methuen, MA

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We recently contracted E-Z Test Pools & D&P Swimming Pool to install an inground fiberglass pool. We were very pleased with the entire process from start to finish. They were professional, kept us updated with the timeline of when things were happening, and all the contractors were very nice and easy to work with. I highly recommend them to anyone looking to install a pool!